

IMPORTANT NOTICE

March 16, 2020

Dear Valued Resident(s):

In light of the COVID-19 concerns and with precaution in mind, we are strongly suggesting you take the following steps to limit certain exposure to yourself, fellow residents and staff:

1. Limit unnecessary “in-person” interactions and contact with other residents as well as community employees.
2. Email or call the community to report maintenance needs or to discuss community concerns with staff as opposed to visiting the office in-person.
3. Maintenance requests at this time will be limited to emergency related items only...Heat/HVAC, plumbing (if only 1 Bathroom is available), sewer backups, etc. and any structural related items etc.
4. We strongly suggest utilizing the following for rent/utilities/other payments as opposed to paying in-person at the community office:
 - a. Online (EPay)
 - b. Rent Drop Box (where available)
 - c. US Mail
5. With the closure of certain businesses and establishments nationwide we understand that this may also affect your income. If this relates to you or your household please contact your community office via email or phone to discuss and we will address on a case by case basis.
6. All community amenities are closed from use until further notice (clubhouse, playgrounds, exercise facilities, laundry facilities, etc.)
7. Please refer to the community website as well as Facebook (where applicable) as notices and communications will be posted as they are made available.

To ensure the health of each individual resident and employee we continue to defer to guidance issued by the Center for Disease Control (“CDC”) in the event of a public health emergency. For more information, please visit the CDC website at www.cdc.gov.

Please keep yourself informed via your local news station/news websites and review/follow the CDC updates/instructions accordingly.

Thank you,

Community Management